



# THE CHALET STAY

Noordhoek - Cape Town

## **THE CHALET STAY**

### **Noordhoek, Cape Town**

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#### **Welcome**

Welcome to The Chalet Stay! We are delighted to host you and hope you enjoy a relaxing and memorable stay in beautiful Noordhoek. This guide has been thoughtfully created to help you feel at home, understand the house, and explore the surrounding area with ease.

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#### **House Information**

##### **Check-in & Check-out**

- Check-in: 2:00 PM
- Check-out: 10:00 AM

Please let us know if you require flexibility – we will always do our best to accommodate where possible.

#### **WiFi**

- Network: WR7010.2.4G
  - Password: fxxx66676
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#### **Important Information**

##### **Contacts**

##### **Hosts**

Berdine: 079 950 5374

Belinda: 078 737 6156

##### **Emergency Contacts & Addresses**

##### **Fish Hoek Police Station**

+27 21 784 2700

##### **Kommetjie Road Fire Station**

+27 21 444 0111

##### **Nearest Private Hospital**

##### **Mediclinic Constantiaberg**

Emergency: +27 21 799 2547

Alternative: 086 122 5222

Burnham Rd, Plumstead 7800

## Doctors in the Area

### Longbeach Medical Centre

+27 21 785 3900

### DentalWize Sun Valley

+27 21 785 7698

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## House Rules & Code of Conduct

To ensure a comfortable and respectful stay for everyone, please adhere to the following guidelines:

### General

#### No Smoking

Smoking, vaping, and e-cigarettes are strictly prohibited inside the house. If smoking outside, please ensure all doors and windows are closed. (Garage is not a designated smoking area.)

#### No Parties or Events

Parties and events are not permitted. If you would like to accommodate additional guests, please arrange this with your host in advance.

#### Quiet Hours

Quiet hours are from **10 PM – 8 AM daily**. Please be mindful of neighbours and avoid loud music or disruptive noise.

#### Driving & Parking

- Speed limit within the complex: **10 km/h**
- Please drive slowly as there are children and pets
- One garage parking space available
- Visitor parking bays are available within the complex

#### Keys

- Please take care of keys at all times
- Lost or damaged keys will incur a replacement fee
- Leave keys inside the front door upon check-out

## **Pets**

Pets are not permitted on the property.

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## **Property Care**

Guests are expected to treat the home, furnishings, and appliances with care.

- Please avoid slamming doors (especially glass doors) and latch for the wind
  - Report any damages to the host as soon as possible
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## **Security**

When leaving the property:

- Lock all doors
  - Close all windows
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## **Refuse & Recycling (Long Stays Only)**

- Bin day: **Monday**
  - Place the bin outside the garage on Monday morning
  - The bin will be returned later in the day – please place it back inside the garage
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## **Cleaning**

Additional cleaning services can be arranged upon request and will be charged to the guest.

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## **Substances & Behaviour**

- Illegal substances are strictly prohibited
  - Excessive alcohol consumption is discouraged to maintain safety and respect for the property and neighbours
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## **Guests**

Only registered guests may stay overnight. Visitors must be approved in advance.

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## **Energy & Water**

Please be mindful of water and electricity usage:

- Switch off lights and appliances when not in use
  - For stays longer than 2 weeks, guests will be required to top up electricity (details provided by host)
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**Right of admission is reserved to the Owner and Management of the Property**

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## **Nearby Attractions**

### **Beaches**

- Noordhoek Beach – Perfect for long walks, horse riding, and sunsets
- Kommetjie Beach – Ideal for lighthouse walks, surfing, and swimming
- Fish Hoek Beach – Calm, family-friendly swimming beach

### **Nature & Outdoors**

- Noordhoek Common – Walking, picnics, and horses
- Silvermine Nature Reserve – Hiking trails and picnic spots
- Chapman's Peak Drive – One of the world's most scenic coastal drives

### **Restaurants & Cafés**

- The Foodbarn Café
- Noordhoek Farm Village
- Imhoff Farm
- Jakes at the Common

### **Activities**

- Horse riding on Noordhoek Beach
- Local markets (seasonal):
  - Wednesdays – Noordhoek Farm Village
  - Thursdays – Noordhoek Vineyards

- Wine tasting – Noordhoek Vineyards
  - Gin tasting – Deep South Distillery
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### **Getting Around**

- A car is recommended for convenience
  - Uber is available in the area
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### **Thank You**

Thank you for choosing The Chalet Stay. We hope you have a wonderful, relaxing stay and look forward to hosting you again.

Safe travels,

**Your Host**